Tiered Fees for Student Devices 2025-2026

- 1st incident of Tier I, II, or III fee waived once per school year per student for chromebooks only- "good faith accident"
- Additional repairs and/or replacements will be identified on a Tiered System updated yearly based on market value and/or depreciated value

Chromebook Repair and Replacement Tiered Fees

- o Tier 1: \$35
 - Missing keys on keyboard
 - Damaged bezel
 - Damaged / lost power adapter
 - Additional damages, as applicable
- o Tier 2: \$50
 - Moderate chassis/casing damage (impacting two or more parts of the device)
 - Additional damages, as applicable
 - Damaged LCD's
 - Combined Tier 1 damage
- o Tier 3: \$100
 - Major chassis/casing damage (impacting three or more parts of the device)
 - Damaged system board
 - Additional damages, as applicable
 - Combined Tier 1 and Tier 2 damage

○ Tier 4: Chromebook Replacement: \$200

- Device replacement due to liquid damage
- Device replacement due to destruction
- Device replacement due to loss
- Combined damage due to Tier 1, Tier 2, and Tier 3 damage
- Additional damages, as applicable

Prince George's County Public Schools Division of Information Technology / Attachment 1–Administrative Procedure 6164 Revised 03/14/2025

Tiered Fees for Student Devices 2025-2026

Specialty Program Repair and Replacement Tiered Fees

Students in speciality programs may be assigned a different device to meet the programmatic requirements. Speciality devices, such as iPad Pros, Dell laptops, Macbooks, and other specialty devices, will be charged for damages based on the following. The "good faith accident" where fees are waived for Tier I, II, or III damages for chromebooks **does not apply** to speciality program repairs and replacements.

Tier Levels	iPad, iPad Air and iPad Pro	Dell Laptops	Macbook Pros	Macbook Airs
Tier 1 \$40	 Damaged/ Cracked Screen (AppleCare+) iPad Power Cord Adapter 	• Chargers	 MagSafe Cable Damaged/Cracked Screen (AppleCare+) 	Charge CablePower Adapter
Tier 2 \$90	 Apple Pro Pencil Apple Pencil Combined Tier I Damage 	N/A	Power AdapterCombined Tier I Damage	Combined Tier I Damage
Tier 3 \$200	 Damaged/Cracked Screen (Non-Warranty) Pro Logi Keyboard Case Replacement of iPad or iPad Air Combined Tier I and II Damage 	Damaged/Cracked Screen	 Damaged/Cracked Screen (Non-Warranty) Combined Tier I and II Damage 	 Damaged/Cracked Screen Combined Tier I and II Damage
Tier 4 \$800	 Replacement of iPad Pro Combined Tier I, II and III Damage 	Replacement of Device	 Replacement of device Combined Tier I, II and III Damage 	 Replacement of device Combined Tier I, II and III Damage

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